

PIKE COUNTY SCHOOL

Frequently Asked Enrollment Questions

- Q:** I have misplaced my child's birth certificate. How do I obtain a certified copy?
A: Each state has an agency that is responsible for vital records. Contact the agency for the state in which your child was born. Provided below are links to the Pike County Probate Office, Georgia Department of Vital Records, and VitalChek. VitalChek is a fast and convenient way to order certified vital records online from all states.

Pike County Probate Court 770-567-8734

<http://www.pikecoga.com>

(If a student was born in Georgia, Pike County Probate Court may be able to provide a birth certificate. Grandparents and appropriate-aged siblings may obtain copies of birth certificates.)

Ga. Dept. of Public Health Vital Records 404-679-4702

<https://dph.georgia.gov/VitalRecords>

VitalChek

<https://www.vitalchek.com>

(VitalChek is a fast and convenient way to order certified vital records online from all states. A small processing fee is charged for use of this service.)

- Q:** I have misplaced my child's social security card. How do I obtain a copy?
A: An application for a social security card will need to be completed and taken to a local Social Security Administration office along with other required documents.

Social Security Administration 1-866-964-1005

<https://www.socialsecurity.gov/ssnumber>

- Q:** How do I obtain a Ga. Immunization Form 3231 and EED (Eye, Ear, & Dental) Form 3300?
A: Contact your child's Georgia medical provider or visit the Pike County Health Department at 541 Griffin Street, Zebulon, GA. Their phone number is 770-567-8972.

****If you have completed forms from another state, you must visit the Pike County Health Department or another Georgia medical provider to have the information transferred to the approved Georgia forms.**

- Q:** I rented or purchased my home within the last 30 days and have not yet received a

utility bill. What documentation do I need to provide?

A: Contact your local utility company to obtain documentation that service is pending. Be sure that this documentation states the physical address of the residence and is dated within 30 days.

Q: I live with someone else and do not have any utilities in my name. What documentation do I need to provide?

A: The person with whom you are living will need to accompany you to your registration appointment. Together, you will sign our Affidavit of Residence which states that you and your child(ren) live with them. Two proofs of residence in the name of the person with whom your family is living must be provided. Please refer to our New Student Enrollment link for acceptable proofs of residence. Unacceptable items are listed below.

Q: What do I do if the utilities are in my spouse's name?

A: Proof of address is acceptable in the name of parents listed on the child's birth certificate, legal guardians, or the spouse/step-parent on a marriage certificate linking them to one of the parents/guardians. For any other situation, please refer to the question above.

Q: Other than utility bills, what other bills are accepted as proof of residence?

A: A bill is acceptable if issued within the last 30 days and shows the address where the service is being provided (not the mailing address where the bill is received). Please refer to our New Student Enrollment link for acceptable proofs of residence.

Examples of unacceptable items are as follows: pieces of mail, driver's license, insurance and bank statements, change of address form from US Postal Service, medical bills, credit card bills, welcome letters for applications of utility service, welcome letters from rental offices, etc. Letters from government agencies such as Tag and Tax Office, DFACS, Social Security Administration, IRS, etc., are not accepted.

Q: All of my utilities are paperless. What can I provide as proof of address?

A: If paperless, please print a copy of a utility bill issued within the last 30 days. If access to a printer is needed, utility statements may be printed at your registration appointment when requested. Please be sure to bring your username and password in order to access your utility account.

Q: What if I do not have a copy of my utility bill or my utilities are pre-paid?

A: Contact your utility company and request a copy of your most recent bill or statement. Phone numbers and links are provided below for some of our local service providers:

Georgia Power 1-888-660-5890
<https://www.georgiapower.com>

Upson EMC 706-647-5475
<http://www.upsonemc.com>

Southern Rivers Energy 770-358-1383
<http://www.southernriversenergy.com>

AT&T Customer Service 1-800-288-2020
<https://www.att.com>

Verizon Wireless 1-800-922-0204
<http://www.verizonwireless.com>

Pike Propane 770-884-3886
<http://www.pikepropane.com>

Pierson Propane 706-647-0004
<http://www.piersonpropane.com>

Blue Flame Gas Co. 770-227-0098
<http://blueflamegascompany.com>

Spalding Gas 770-228-8484
<https://www.spaldinggas.com>

Pike County Water & Sewerage Authority 770-567-7287
<http://www.pikecoga.com>

DIRECTV 1-800-531-5000
<http://www.directv.com>

Dish Network 1-855-318-0572
<http://www.dish.com>

Dependable Waste Services 770-567-1733

Pike Countryside Sanitation 770-884-0088